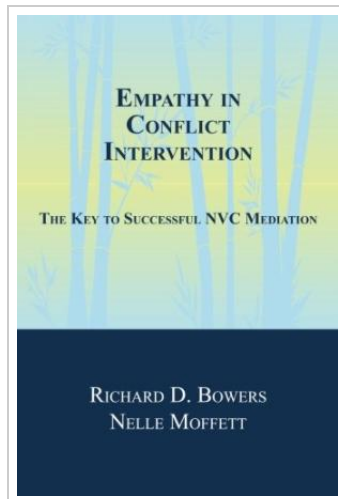




Empathy in Conflict Intervention: The Key to Successful Nvc Mediation (Paperback)

By Richard D Bowers

Createspace, United States, 2012. Paperback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****.The focus of this book is on mediation, a third party intervention role that can be undertaken by supervisors, managers, human resource professionals, marriage and family therapists, teachers, mediators, peace keepers, and parents. The authors make a strong case for the central role of empathy in promoting a successful mediation, especially when ongoing relationships between the parties are at stake. This book provides a thoughtful study of the important role of empathy in mediation through the development of a theoretical model to explain the effectiveness of Nonviolent Communication(TM) (NVC) mediation. The theory building process used in this book, as well as the list of conditions for a successful mediation, can be broadly applied to other third party intervention methods. Intended Audience: Mediators; Conflict Resolution and Third Party Interveners (managers, supervisors, human resources representatives) students, teachers, and professionals; Marriage and Family Therapists; and Attorneys. While one of the aims of this book is providing a welcome beginning theoretical basis for the use of empathy in the mediation process, there is much crossover into counseling, parenting and other arenas that involve conflict in relationship. The...



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