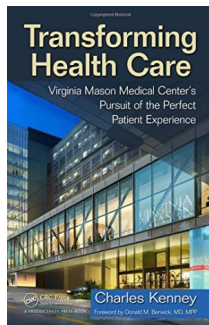


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TRANSFORMING HEALTH CARE: VIRGINIA MASON MEDICAL CENTER'S PURSUIT OF THE PERFECT PATIENT EXPERIENCE



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