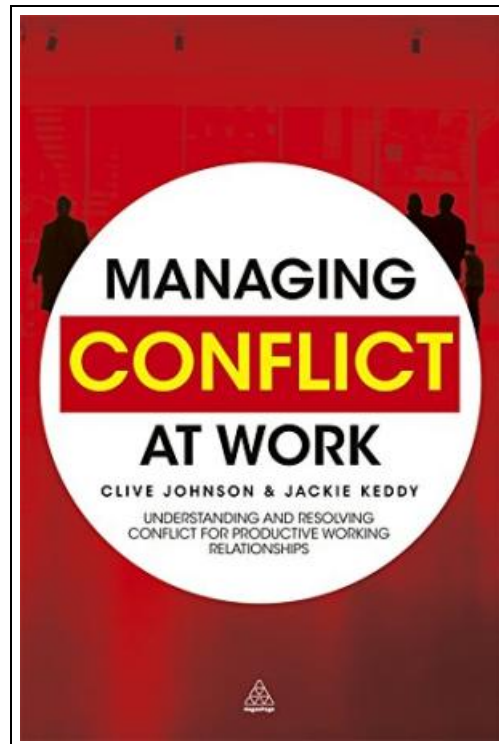


Managing Conflict at Work: Understanding and Resolving Conflict for Productive Working Relationships (Hardback)



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