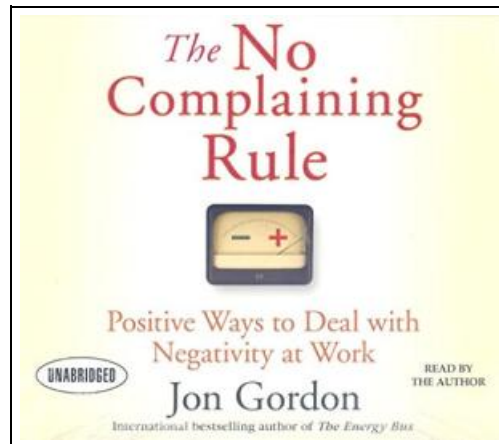


## The No Complaining Rule: Positive Ways to Deal with Negativity at Work



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## THE NO COMPLAINING RULE: POSITIVE WAYS TO DEAL WITH NEGATIVITY AT WORK



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Gildan Media Corporation, United States, 2008. CD-Audio. Condition: New. Unabridged. Language: English. Brand New. A Story About Positive Ways to Turn Complaints Into Solutions, Innovations, and Success Every complaint represents an opportunity to turn something negative into a positive! It's Tuesday morning and Hope walks into her office with puffy eyes, a swollen head, and a broken heart. But unfortunately, her company-EZ Tech-is in worse shape than she is. The fact that their computer batteries are catching on fire is the least of their problems. Employees have been posting negative comments about management on blogs for the world to see, the media is attacking the credibility of the company, morale is at an all-time low, negativity is at an all-time high, and the stock price is sinking faster than the Titanic. As VP of human resources, Hope is charged with finding a solution to overcome the biggest challenge in her company's history. In the process of battling her own adversity, she discovers the no complaining rule and other positive ways to save her company and herself from ruin. In the spirit of his international bestseller, *The Energy Bus*, Jon Gordon once again shares an inspiring and enlightening story that reveals a powerful way to tackle the biggest problem in business and life-the negativity that costs organizations billions of dollars and impacts the morale, productivity, and health of individuals and teams. For managers, team leaders, or anyone looking to turn negative energy into positive solutions, *The No Complaining Rule* shares powerful principles and an actionable plan to win the battle against individual and organizational negativity. When you implement the no complaining rule, you'll spend less time and energy on problems and more time focused on solutions.



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