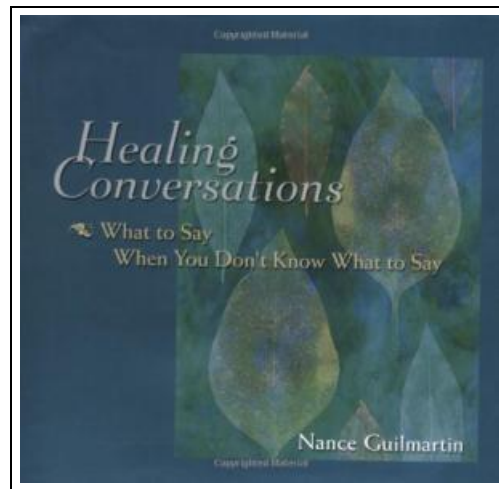


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HEALING CONVERSATIONS: WHAT TO SAY WHEN YOU DON'T KNOW WHAT TO SAY



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