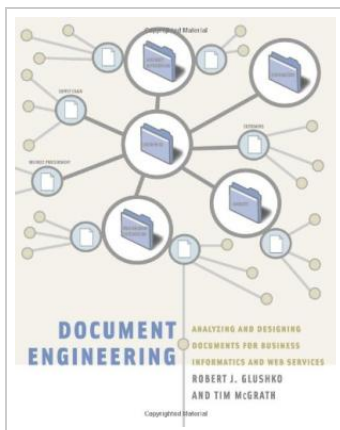




Document Engineering: Analyzing and Designing Documents for Business Informatics and Web Services

By Robert J Glushko, Tim McGrath

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